



The IT industry continues to be one of the fastest-growing sectors in the US and globally. With cybersecurity threats on the rise and an increasing demand for qualified IT professionals, CompTIA certifications have become essential credentials for career advancement in technology. Claim Academy's CompTIA certification programs prepare students for these industry-standard certifications through comprehensive training and hands-on experience.

At Claim Academy, we are committed to building America's finest workforce by empowering veterans with IT training and career development through our partnership with CompTIA. Join us in championing the modern tech workforce!

















CompTIA Certification Programs

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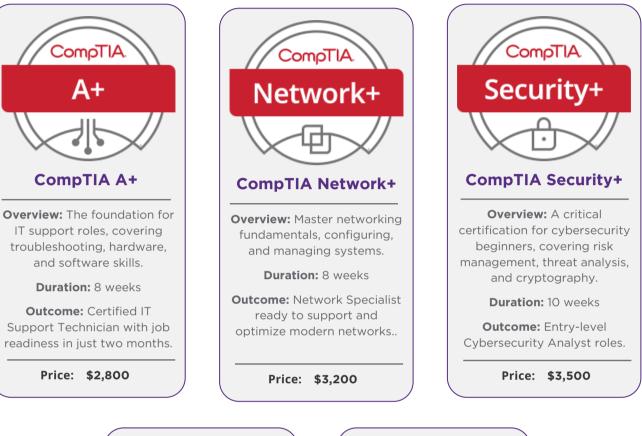
About Claim Academy

Founded in 2014, Claim Academy is a leading destination for IT certification training and workforce development. As an accredited software development bootcamp, we've partnered with CompTIA to enable veteran learning, advocacy, career, and workforce development.

Together with CompTIA, we are building a connected global community, championing the development of the modern technology workforce. We prepare people not just for what's now, but for what's next.

CompTIA Program Pricing

Our CompTIA certification pathways allow IT professionals to achieve vendor-neutral infrastructure and cybersecurity mastery. Each certification builds upon skills from previous ones, creating a clear progression path for your IT career.





cybersecurity career with hands-on threat detection and incident response training.

Duration: 12 weeks

Outcome: Certified Cybersecurity Analyst with intermediate skills.

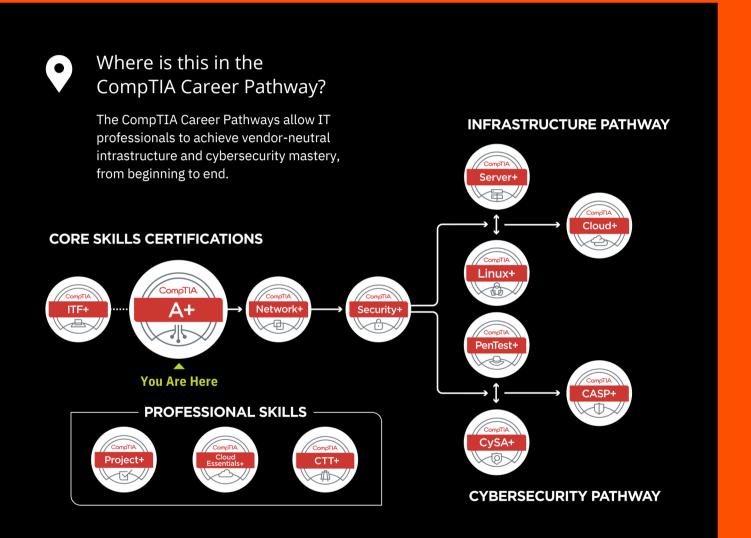
Price: \$4,000



COMPTIA A+

COMBINED (220-1101 & 220-1102)

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to networking to virtualization and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world.



About Core Skills Certifications

CompTIA's core IT skills certifications level the playing field and lay the foundation for a successful career in IT, no matter what path you take.



EXAM # 220-1101 and 220-1102 **RELEASE DATE**

LANGUAGE

April 2022

English, German, Japanese, Portuguese, Simplified Chinese and Spanish

CE REQUIRED Yes

ACCREDITATION

Accredited by ANSI to show compliance with the ISO 17024 Standard. It is also approved by the DoD for Directive 8140/8570.01-M.

TOP A+ JOB TITLES

• IT Support Specialist • Helpdesk Technician • Field Technician • Tier I Support Specialist • Desktop Support

- Associate Network Engineer
- Systems Support Technician
- Junior Systems Administrator

ORGANIZATIONS THAT ENDORSE A+

- Best Buy/Geek Squad
- Blue Cross Blue Shield
- Canon

Specialist

- Dell
- Fry's Electronics
- General Dynamics
- HP
- Intel

PURCHASE A+ HERE

APPLY NOW

- Ricoh • Sharp
- U.S. Department of Defense (DoD)
- Verizon

• Nissan

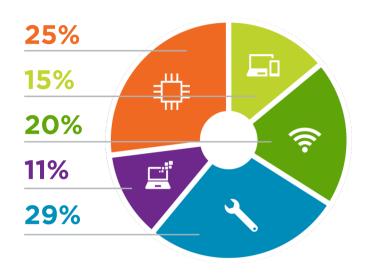
• Wells Fargo



SKILLS & COMPETENCIES

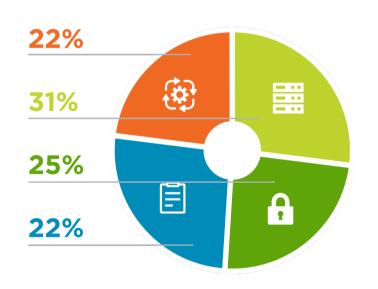
CompTIA A+ Core 1 (220-1101)





CompTIA A+ Core 2 (220-1102)







How does CompTIA A+ Compare?

Find out how CompTIA A+ compares to the leading certification programs.

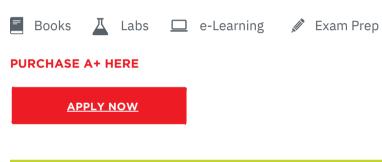
APPLY NOW

OFFICIAL LEARNING RESOURCES

Overview

The Official CompTIA A+ Core 1 & Core 2 Instructor and Student Guides (220-1101 and 220-1102) have been developed by CompTIA for the CompTIA A+ Core 1 & Core 2 candidate. Rigorously evaluated to validate coverage of the CompTIA A+ Core 1 & Core 2 (220-1101 & 220-1102) exam objectives, The Official CompTIA A+ Core 1 & Core 2 Instructor and Student Guides teach the knowledge and skills to install and configure end-user devices and software, connect devices to networks, perform basic cybersecurity mitigations, troubleshoot common problems to diagnose and resolve issues, and demonstrate basic knowledge of scripting, the cloud, and virtualization, and prepare candidates to take the CompTIA A+ Core 1 & Core 2 certification exam.

AVAILABLE OFFICIAL COMPTIA LEARNING RESOURCES FOR INSTRUCTOR-LED TRAINING





Alignment and Consistency Across Book and Assessment >

Instructor Resources

Course-specific delivery tips

Facilitator notes

Solutions to activities and discussions

PowerPoint slides

Presentation planners

Transition guides



S Bundle Pricing





Refreshed Interior Design and Image Program >

Student Resources

eBook

Course files

Videos

Assessment

PowerPoint slides

Solutions to activities and discussions

CompTIA A+ validates the skills required to install and configure end-user devices and software; connect devices to networks; perform basic cybersecurity mitigations; troubleshoot common problems to diagnose and resolve issues; and demonstrate basic knowledge of scripting, the cloud, and virtualization.

In order to receive the CompTIA A+ certification, learners must pass two exams: Core 1 (220-1101) and Core 2 (220-1102)



Lab Options for CompTIA A+

CERTMASTER LABS

CertMaster Labs for A+ Core 1 & Core 2 (220-1101 & 220-1102) enable hands-on practice and skills development using real equipment and software accessed through a remote, browser-based lab environment.



A+ is a system check for yourself. Are you good enough for the job? With A+ you are. Darius Peterson

IT SPECIALIST, AMERICAN SOCIETY OF HEALTH-SYSTEMS PHARMACISTS

Student Guide Lesson Overview

1	Installing Motherboards and Connectors
2	Installing System Devices
3	Troubleshooting PC Hardware
4	Comparing Local Networking Hardware
5	Configuring Network Addressing and Internet C
6	Supporting Network Services
7	Summarizing Virtualization and Cloud Concepts
8	Supporting Mobile Devices
9	Supporting Print Devices
10	Configuring Windows
1	Managing Windows
12	Identifying OS Types and Features
13	Supporting Windows
14	Managing Windows Networking
15	Managing Linux and macOS
16	Configuring SOHO Network Security
17	Managing Security Settings
18	Supporting Mobile Software
19	Using Support and Scripting Tools
20	Implementing Operational Procedures

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Purchase A+ Here

APPLY NOW



Connections

NETWORK+ N10-008

CompTIA Network+ is a global certification that validates the technical skills needed to securely establish, maintain and troubleshoot the essential networks that businesses rely on.



EXAM # N10-008

RELEASE DATE September 2021

LANGUAGE English, Japanese

CE REQUIRED? Yes

ACCREDITATION

Accredited by ANSI to show compliance with the ISO 17024 Standard. It is also approved by the DoD for Directive 8140/8570.01-M.

PREREQUISITES

CompTIA A+ and/or a minimum of 9 months networking experience recommended.

PURCHASE NETWORK+ HERE

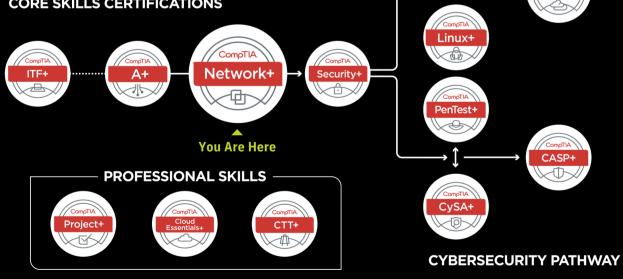
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Where is this in the CompTIA Career Pathway?

The CompTIA Career Pathways allow IT professionals to achieve vendor-neutral intrastructure and cybersecurity mastery, from beginning to end.

CORE SKILLS CERTIFICATIONS

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INFRASTRUCTURE PATHWAY

Cloud+

CompTIA

Server+

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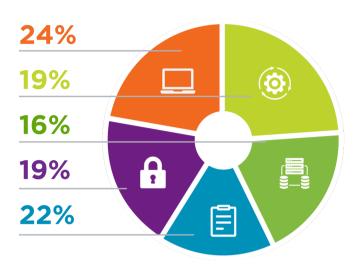
About Core Skills Certifications

CompTIA's core IT skills certifications level the playing field and lay the foundation for a successful career in IT, no matter what path you take.



SKILLS & COMPETENCIES



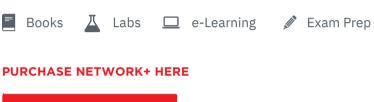


OFFICIAL LEARNING RESOURCES

Overview

The Official CompTIA Network+ Instructor and Student Guides (N10-008) have been developed by CompTIA for the CompTIA Network+ candidate. Rigorously evaluated to validate coverage of the CompTIA Network+ (N10-008) exam objectives, The Official CompTIA Network+ Instructor and Student Guides teach the knowledge and skills to deploy, secure, and troubleshoot SOHO and enterprise networks, and to prepare candidates to take the CompTIA Network+ certification exam.

AVAILABLE OFFICIAL COMPTIA LEARNING RESOURCES FOR INSTRUCTOR-LED TRAINING



Top Network+ Job Roles

- Junior Network Administrator
- Datacenter Support Technician
- Network Engineer
- System Administrator
- NOC Technician
- Telecommunications Technician
- Cable Technician

Organizations that Use Network+

- Apple
- Blue Cross & Blue Shield
- Canon
- Dell
- HP
- Intel
- Ricoh
- Department of Defense
- Verizon

Key Features & Benefits

Robust Assessment >

APPLY NOW

Reorganization Lessons >

Alignment and Consistency Across
 Book and Assessment>

Instructor Resources

Course-specific delivery tips

Facilitator notes

Solutions to activities and discussions

PowerPoint slides

Presentation planners



How does CompTIA Network+ Compare?

Find out how CompTIA Network+ compares to the leading certification programs.

APPLY NOW



Prep **\$** Bundle Pricing

• Engaging Video Program Developed Exclusively for CompTIA



Student Resources

eBook

Course files

Videos

Assessment

PowerPoint slides

Solutions to activities and discussions

CompTIA Network+ N10-008

The CompTIA Network+ certification exam will verify the successful candidate has the skills required to implement enterprise-level wired and wireless network solutions; identify and troubleshoot network performance issues; and harden networks against threats to mitigate security vulnerabilities. The major areas of emphasis include: • IP addressing and connecting networks • Wireless standards and technologies • Network availability • Securing and hardening networks

Student Guide Lesson Overview

- Comparing OSI Model Network Functions
- Deploying Ethernet Cabling 2
- Deploying Ethernet Switching
- Troubleshooting Ethernet Networks
- Explaining IPv4 Addressing
- Supporting IPv4 and IPv6 Networks
- Configuring and Troubleshooting Routers
- Explaining Network Topologies and Types 8
- **Explaining Transport Layer Protocols** 9
- Explaining Network Services 10
- **Explaining Network Applications**
- Ensuring Network Availability
- Explaining Common Security Concepts
- Supporting and Troubleshooting Secure Networks 14
- Deploying and Troubleshooting Wireless Networks 15
- Comparing WAN Links and Remote Access Methods 16
- Explaining Organizational and Physical Security Concepts 17
- Explaining Disaster Recovery and High Availability Concepts 18
- Applying Network Hardening Techniques 19
- Summarizing Cloud and Datacenter Architecture

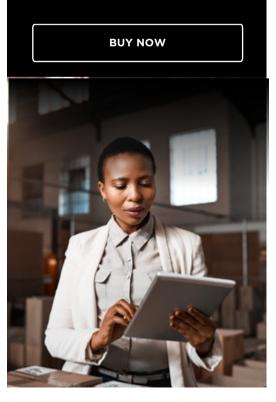


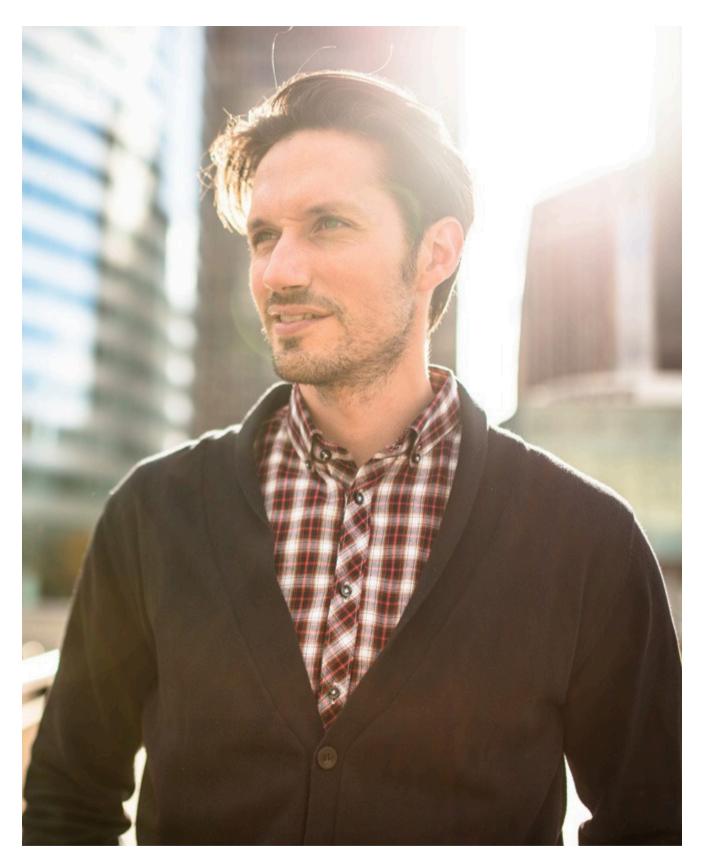


INTEGRATED LEARNING PRODUCTS CERTMASTER LEARN & CERTMASTER LABS

Learners experience both knowledge acquisition and hands-on skills attainment through a single login and seamless workflow. Additionally, organizations who purchase the integrated course will be able to review student and group lab scores in the CertMaster Learn Boost Dashboard and hold students accountable for lab work.

Purchase Network+ Here





"I always look for CompTIA Network+ on a job applicant's resume because it tells me they're motivated to learn.

Richard Johns ENGINEER, SPHERION

SECURITY+ SY0-601

CompTIA Security+ is an international, vendor-neutral certification that validates the baseline skills necessary to perform core security functions and pursue an IT security career.



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EXAM #	RELEASE DATE
SY0-601	November 2020
LANGUAGE	CE REQUIRED?
English, Japanese	Yes

ACCREDITATION

Accredited by ANSI to show compliance with the ISO 17024 Standard. It is also approved by the DoD for Directive 8140/8570.01-M.

PREREQUISITES

CompTIA A+ and Network+ and two years of experience in IT administration with a security focus.

PURCHASE SECURITY+ HERE

APPLY NOW



CTT+

CYBERSECURITY PATHWAY

About Core Skills Certifications

Where is this in the

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CompTIA's core IT skills certifications level the playing field and lay the foundation for a successful career in IT, no matter what path you take.

INFRASTRUCTURE PATHWAY



SKILLS & COMPETENCIES



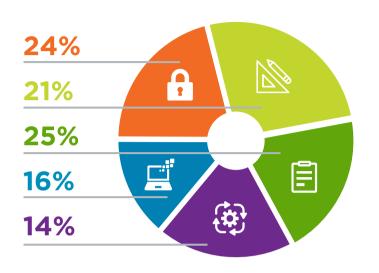
Attacks, Threats and Vulnerabilities >

Architecture and Design >

Implementation >

Operations and Incident Response >

Governance, Risk and Compliance >



Top Security+ Job Roles

•Security Administrator •Systems Administrator •Helpdesk Manager / Analyst

Security Analyst

- •Network / Cloud Engineer
- IT Auditors
- Security Engineer
- •IT Project Manager

Organizations that have contributed to the development of Security+

- Target Corp.
- Ricoh
- U.S. Navy Center for Information Dominance
- RxSense
- •Johns Hopkins
- University Applied **Physics Laboratory**
- Splunk
- •General Dynamics IT (GDIT)

- aeSolutions
- •Max Life Insurance
- Southeastern Louisiana Uni ve r sit y
- Netflix
- SecureWorks
- •University of Redlands
- Spire Inc.
- •Australian Information Security Association / Deakin University

How does CompTIA Security+ Compare?

Find out how CompTIA Security+ compares to the other leading certification programs.

APPLY NOW

OFFICIAL LEARNING RESOURCES

Overview

The Official CompTIA Security+ Instructor and Student Guides (SY0-601) have been developed by CompTIA for the CompTIA certification candidate. Rigorously evaluated to validate coverage of the CompTIA Security+ (SY0- 601) exam objectives, The Official CompTIA Security+ Instructor and Student Guides teach students the knowledge and skills required to assess the security posture of an enterprise environment and recommend and implement appropriate security solutions; monitor and secure hybrid environments, including cloud, mobile, and IoT; operate with an awareness of applicable laws and policies, including principles of governance, risk, and compliance; identify, analyze, and respond to security events and incidents.

AVAILABLE OFFICIAL COMPTIA LEARNING RESOURCES FOR INSTRUCTOR-LED TRAINING



Key Features & Benefits







Instructor Resources

Course-specific delivery tips

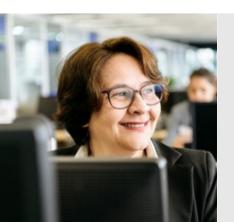
Facilitator notes

Solutions to activities and discussions

PowerPoint slides

Presentation planners

Transition guides





S Bundle Pricing





Refreshed Interior Design and Image Program 、

Student Resources

eBook

Course files

Videos

Assessment

PowerPoint slides

Solutions to activities and discussions

CompTIA Security+ SY0-601

This course is aimed towards IT professionals who install and configure systems to secure applications, networks, and devices; perform threat analysis and respond with appropriate mitigation techniques; participate in risk mitigation activities; and operate with an awareness of applicable policies, laws, and regulations.

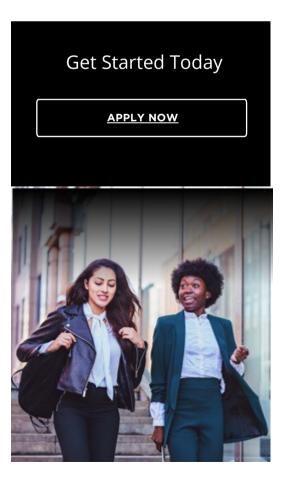
Student Guide Lesson Overview

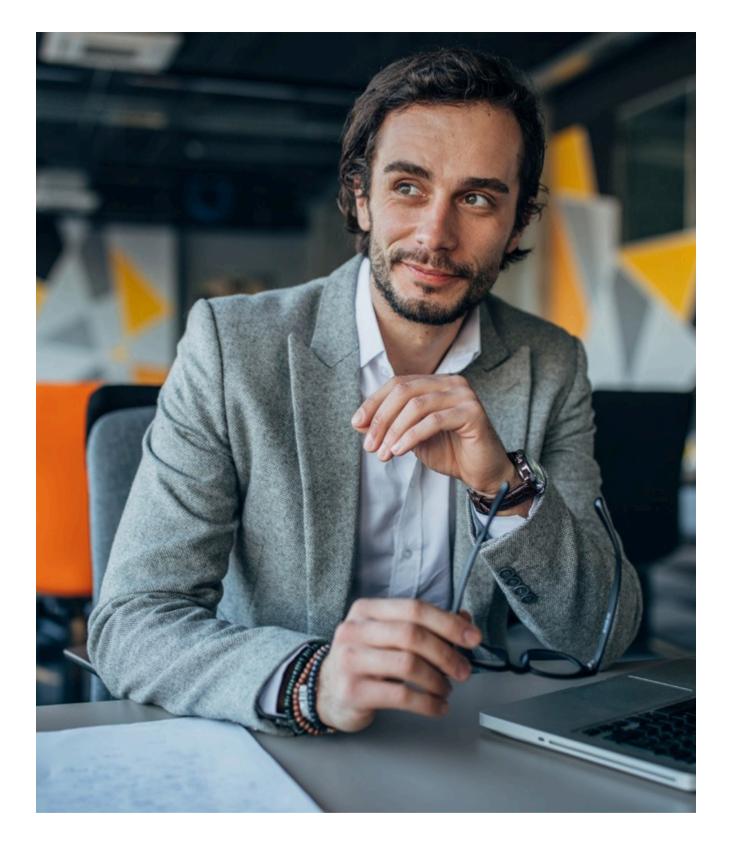
- Comparing Security Roles and Security Controls
- Explaining Threat Actors and Threat Intelligence
- Performing Security Assessments 3
- Identifying Social Engineering and Malware 4
- Summarizing Basic Cryptographic Concepts
- Implementing Public Key Infrastructure 6
- Implementing Authentication Controls 7
- Implementing Identity and Account Management Controls 8
- Implementing Secure Network Designs 9
- **Implementing Network Security Appliances** 10
- Ð **Implementing Secure Network Protocols**
- Implementing Host Security Solutions 12
- 13 Implementing Secure Mobile Solutions
- 14 Summarizing Secure Application Concepts
- 15 Implementing Secure Cloud Solutions
- Explaining Data Privacy and Protection Concepts 16
- Performing Incident Response 19
- 17 **Explaining Digital Forensics**
- 20 Summarizing Risk Management Concepts
- 18 Implementing Cybersecurity Resilience
- 21 Explaining Physical Security

APPLY NOW

Graded Hands-on Practice THE NEW CERTMASTER LABS

CompTIA CertMaster Labs for Security+ (SY0-601) enable hands-on practice and skills development using real equipment and software accessed through a remote, browser-based lab environment.





"Earning the Security+ certification was the ace to set me apart from my peers. I wouldn't be where I am today without it.

N. Peter Caro SENIOR INFORMATION ASSURANCE ARCHITECT, KEYW CORPORATION

COMPTIA CYSA+ CSO-003

CompTIA Cybersecurity Analyst (CySA+) is a certification for cyber professionals tasked with incident detection, prevention and response through continuous security monitoring.

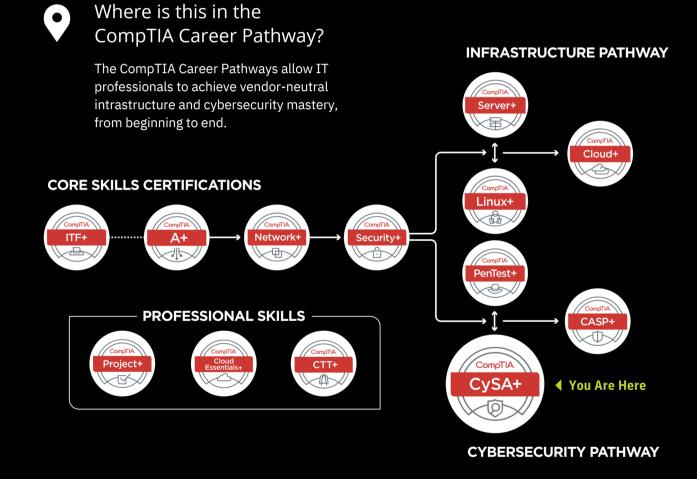


PREREQUISITES

Network+, Security+ or equivalent knowledge. Minimum of 4 years of hands-on information security or related experience.

PURCHASE CYSA+ HERE

APPLY NOW



About the Cybersecurity Pathway

The CompTIA Cybersecurity Career Pathway helps technical specialists achieve cybersecurity mastery, from beginning to end.



SKILLS & COMPETENCIES

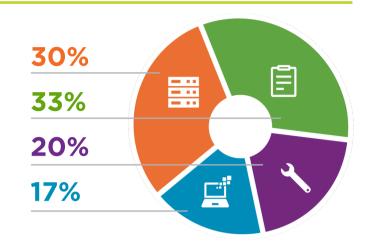


Vulnerability Management

Security Operations

Incident Response Management

Reporting and Communication



Top CompTIA CySA+ Job Roles

Primary Job Roles

 Security Analyst •Security Operations Center (SOC) Analyst Incident Response Analyst

Secondary Job Roles

 Vulnerability Management Analyst Security Engineer Threat Hunter

Organizations that Have Contributed to the Development of CompTIA CySA+

- •Amazon Web Services
- SenseOn
- Bank of Montreal (BMO)
- •Booz Allen Hamilton
- Contentful
- Deloitte
- Fidelis Risk Advisory
- •Fidelity Investments
- Five9
- •General Dynamics IT
- (GDIT)
- L3Harris
- Microsoft
- Organon
- SecureWorks



How does CompTIA CySA+ Compare?

Find out how CompTIA CySA+ compares to the leading certification programs.

APPLY NOW

- •University of Maryland •U.S. Department of
- Defense
- •U.S. Navy
- •U.S. Navy Center for
- Information Dominance
- Visa •Washington State Patrol
- Zoom
- •11:11 Systems

OFFICIAL LEARNING RESOURCES

O ver v iew

The Official CompTIA Cybersercurity Analyst (CySA+) Instructor and Student Guides (CS0-003) have been developed by CompTIA for the CompTIA CySA+ candidate. Rigorously evaluated to validate coverage of the CompTIA CySA+ (CS0-003) exam objectives, The Official CompTIA CySA+ Instructor and Student Guides teach the knowledge and skills to understand monitor and respond to network traffic findings, software and application security, automation, threat hunting, IT regulatory compliance, and prepare candidates to take the CompTIA CySA+ certification exam.

AVAILABLE OFFICIAL COMPTIA LEARNING RESOURCES FOR INSTRUCTOR-LED TRAINING



Key Features & Benefits



- Integrate Active Learning >
- Focused on Job Roles and Objectives>

Instructor Resources

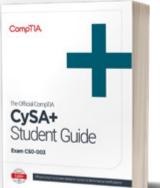
Course-specific delivery tips

Facilitator notes

Solutions to activities and discussions

PowerPoint slides

Presentation planners



S Bundle Pricing



Support the Modern Learner>



Refreshed Interior Design and Image Program >

Student Resources

eBook

Course files

Videos

Assessment

PowerPoint slides

Solutions to activities and discussions

What's in the exam? The CompTIA CySA+ exam ensures the candidate has the knowledge and skills required to: • Detect and analyze indicators of malicious activity • Understand threat hunting and threat intelligence concepts • Use appropriate tools and methods to manage, prioritize, and respond to attacks and vulnerabilities

- Perform incident response processes
- Understand reporting and communication concepts related to vulnerability management and incident response

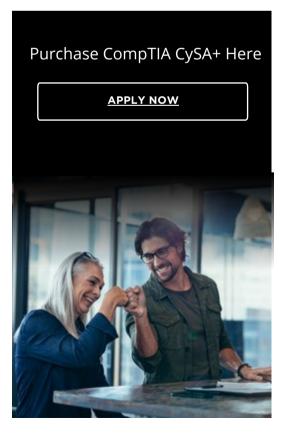
Student Guide Lesson Overview

- Lesson 1: Understanding Vulnerability Response, Handling, and 6 Management
- Lesson 2: Exploring Threat Intelligence and Threat Hunting 2 Concepts
- Lesson 3: Explaining Important System and Network Architecture Concepts
- Lesson 4: Understanding Process Improvement in Security 4 Operations
- 5 Lesson 5: Implementing Vulnerability Scanning Methods
- Lesson 6: Performing Vulnerability Analysis
- Lesson 7: Communicating Vulnerability Information
- Lesson 8: Explaining Incident Response Activities
- Lesson 9: Demonstrating Incident Response Communication
- Lesson 10: Applying Tools to Identify Malicious Activity 10
- Lesson 11: Analyzing Potentially Malicious Activity
- Lesson 12: Understanding Application Vulnerability Assessment 12
- Lesson 13: Exploring Scripting Tools and Analysis Concepts
- Lesson 14: Understanding Application Security and Attack 14 Mitigation Best Practices



INTEGRATED LEARNING PRODUCTS CERTMASTER LEARN & CERTMASTER LABS

Learners experience both knowledge acquisition and hands-on skills attainment through a single login and seamless workflow. Additionally, organizations who purchase the integrated course will be able to review student and group lab scores in the CertMaster Learn Boost Dashboard and hold students accountable for lab work.





"Everybody in technology should have this [CySA+]. It should be mandatory if you're going to stay in IT over the coming decade.

Jim Lucari SENIOR MANAGER, CERTIFICATION SOLUTIONS DEVELOPMENT, HP ENTERPRISE

CompTIA CySA+ CS0-003

CASP+ CAS-004

CompTIA Advanced Security Practitioner (CASP+) is an advanced-level cybersecurity certification for security architects and senior security engineers charged with leading and improving an enterprise's cybersecurity readiness.

CompTIA CASP+

EXAM # CAS-004

RELEASE DATE October 2021

LANGUAGE English

CE REQUIRED? Yes

ACCREDITATION

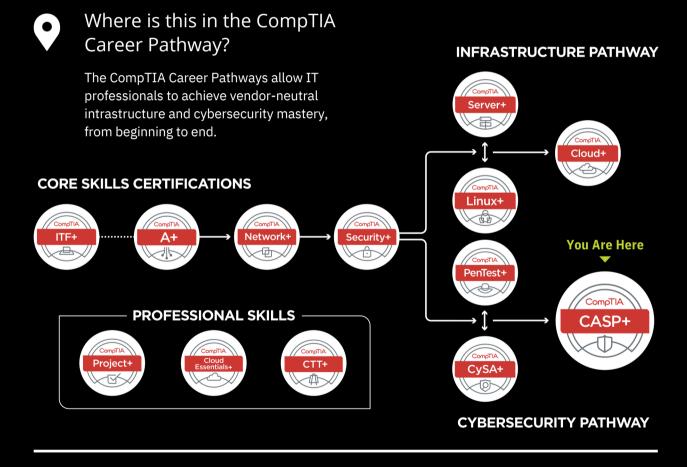
Accredited by ANSI to show compliance with the ISO 17024 Standard. It is also approved by the DoD for Directive 8140/8570.01-M

PURCHASE CASP+ HERE

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PREREQUISITES

Students should have 24-36 months' experience with IT networking, network storage, and data center administration. Students should also have familiarity with any major hypervisor technologies for server virtualization, basic knowledge of common cloud service models, and common cloud deployment models.



About the Cybersecurity Pathway

The CompTIA Cybersecurity Career Pathway helps technical specialists achieve cybersecurity mastery, from beginning to end.



SKILLS & COMPETENCIES





Top CASP+ Job Roles

- Security Architect Senior
- Security Engineer
- SOC Manager
- Security Analyst
- IT Cybersecurity Specialist/INFOSEC Specialist
- Cyber Risk Analys

Organizations that have contributed to the development of CASP+

- AT&T Cybersecurity
- Lockheed Martin
- Exxon Mobil
- Archdiocese of
 Philadelphia
- RxSense
- SecureWorks
- U.S. Dept. of State
- U.S. Army
- U.S. Marine Corps
- U.S. Navy Center for Information Dominance

- East Tennessee State Uni ve r sit y
- Target Corp.
- General Dynamics IT (GDIT)
- Ricoh
- Splunk
- John Hopkins University Applied Physics Laboratory

OFFICIAL LEARNING RESOURCES

Overview

The Official CompTIA CASP+ Guides (CAS-004) are developed by CompTIA for the CompTIA CASP+ candidate. Rigorously evaluated to validate coverage of the CompTIA CASP+ (CAS-004) exam objectives, The Official CompTIA CASP+ Instructor and Student Guides teach the knowledge and skills to understand security architecture, security operations, security engineering and cryptography, governance, risk and compliance, and prepare candidates to take the CompTIA CASP+ certification exam. **AVAILABLE OFFICIAL COMPTIA LEARNING RESOURCES FOR INSTRUCTOR-LED TRAINING**

_	ooks 🗕 Labs 🗔 e-Learning HASE CASP+ HERE	<u>j</u>	Exam
	APPLY NOW		
Key	Features & Benefits		
\odot	Robust Assessment >		
C	Integrate Active Learning >		
	Alignment and Consistency Across Book and Assessment		

Instructor Resources

Course-specific delivery tips

Facilitator notes

Solutions to activities and discussions

PowerPoint slides

Presentation planners



How does CompTIA CASP+ Compare?

Find out how CompTIA CASP+ compares to the leading certification programs.

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Student Resources

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Course files

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PowerPoint slides

Solutions to activities and discussions

CASP+ is an advanced-level cybersecurity certification covering technical skills in security architecture and senior security engineering in traditional, cloud, and hybrid environments, governance, risk, and compliance skills, assessing an enterprise's cybersecurity readiness, and leading technical teams to implement enterprise-wide cybersecurity solutions. Successful candidates will have the knowledge required to:

• Architect, engineer, integrate, and implement secure solutions across complex environments to support a resilient enterprise

• Use monitoring, detection, incident response, and automation to proactively support ongoing security operations in an enterprise environment

• Apply security practices to cloud, on-premises, endpoint, and mobile infrastructure, while considering cryptographic technologies and techniques

• Consider the impact of governance, risk, and compliance requirements throughout the enterprise

Student Guide Lesson Overview

Performing Risk Management Activities

- 1
- 2 Summarizing Governance & Compliance Strategies
- 3 Implementing Business Continuity & Disaster Recovery
- 4 Identifying Infrastructure Services
- **5** Performing Software Integration
- 6 Explain Virtualization, Cloud and Emerging Technology
- 7 Exploring Secure Configurations and System Hardening
- 8 Understanding Security Considerations of Cloud and Specialized Platforms
 9

Implementing Cryptography

- 10 Implementing Public Key Infrastructure (PKI)
- Understanding Threat and Vulnerability Management Activities
- 12 Developing Incident Response Capabilities

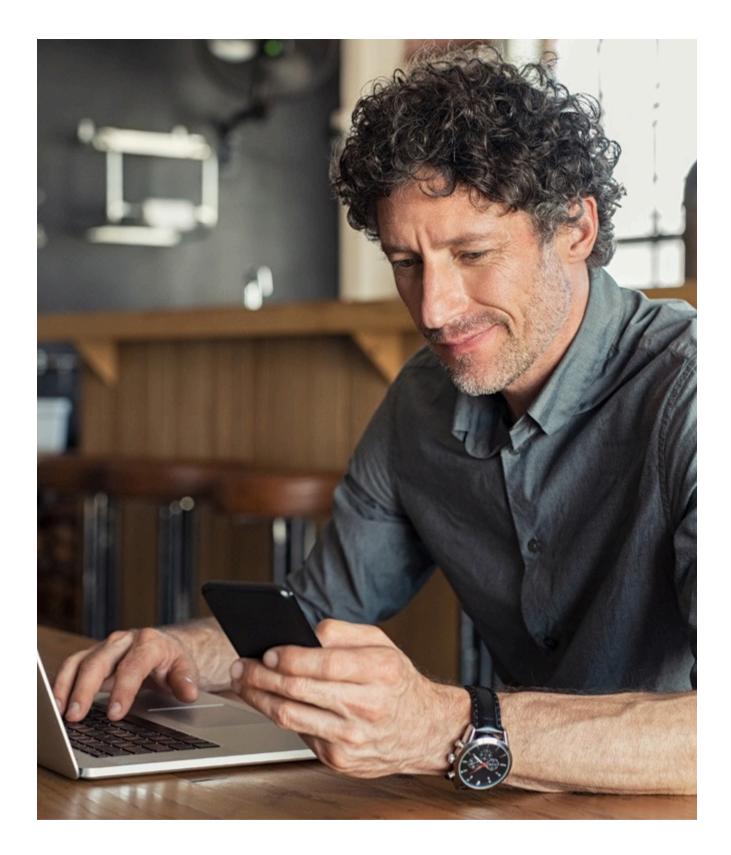


INTEGRATED LEARNING PRODUCTS CERTMASTER LEARN & CERTMASTER LABS

Learners experience both knowledge acquisition and hands-on skills attainment through a single login and seamless workflow. Additionally, organizations who purchase the integrated course will be able to review student and group lab scores in the CertMaster Learn Boost Dashboard and hold students accountable for lab work.

Purchase CASP+ Here





"CASP+ occupies a strongly-needed niche. I feel that it's one of the most important certifications that I hold.

Weylin Piegorsh computer sciences corporation

OFFICIAL COMPTIA BOOKS/EBOOKS >

The Official CompTIA Instructor and Student Guides are **the only** authorized book/eBook resources developed exclusively by CompTIA with input from instructors around the world.

Rigorously evaluated, CompTIA employs trusted third-party subject matter experts to review and validate that our content helps tudents be more successful and adequately prepare for CompTIA certification exams.

Complete library, available at exam release, CompTIA is deeply committed to providing training to support all our certification exams to ensure student success. Courseware and content will be released the same day as exam release.

AVAILABLE OFFICIAL COMPTIA LEARNING RESOURCES:

We have both Print and eBook versions of our Instructor and Student Guides available for Instructor-Led Training Courses. Every purchase of a book or eBook comes with access to additional support materials on the CompTIA Learning Center platform.

- The Official CompTIA Instructor Guide
- The Official CompTIA Student Guide
- CompTIA Learning Cente

Digital Learning Platform – included with purchase of print and eBook

Key Features and Benefits



Comprehensive instructional tools

- Robust Instructor Guide with helpful tips, best practices, and solutions in the margin
- Presentation Planners and schedules for different course lengths and formats
- Editable PowerPoint slides with images to facilitate instruction
- Class-tested with real instructors before publication

Focused on job roles and 100% coverage of objectives

- Practical, based on real performance scenarios and problems
- Hands-on activities require students to put knowledge they have gained into practice
- Most current and up-to-date content related to the exam

Flexible and customizable based on course format

• Designed to be effective whether course is co-located or remote, synchronous or asynchronous,

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continuous or segmented

- Class resources are easily accessed and can be configured based on modality
- Intuitive digital multiplatform enhances classroom experience and provides support beyond
- One-stop-shop for eBook, instructor files, videos, assessments and labs



Enhanced Learning Resources

The Official CompTIA Instructor and Student Guides include the accompanying resources:

Instructor Resources

- Course-specific delivery to deliver the course successfully
- Facilitator notes
- Solutions to activities and discussions
- PowerPoint slides
- Presentation Planners to plan courses based on different lengths
- Transition Guides: Not available for all certifications

CompTIA Learning Center

The CompTIA Learning Center is an intuitive online platform, included with the purchase of an Instructor or Student Guide, that provides access to the eBook and all accompanying resources to support Instructor-Led Training and the Official CompTIA curriculum.

The CompTIA Learning Center supports classroom instruction with a full suite of resources for instructors and students. The new digital platform is thoughtfully designed with updated features to meet the needs of the instructor and enhance the learning experience.

Key Features: MODERN USER INTERFACE

An updated user interface provides better organization of CompTIA's cohesive set of resources by lesson, making it easier to access what's needed and allowing for a more efficient learning experience.

ENHANCED PRACTICE QUESTIONS AND **CONFIDENCE MEASURE**

Comprehensive assessments with immediate feedback, as well as a self-evaluation of confidence, allow learners to check their understanding and gain the self-assurance needed for the exam.

How do I contact support?

Please submit a help request here or email Cert@ClaimAcademy.org or call 314-499-5888 (Monday through Friday from 8:00 a.m. to 5:00 p.m. Central).

Student Resources

- eBook with secure downloadable versions
- Course Files available to download
- Videos developed exlusively for CompTIA
- Assessment practice questions for each lessons as well as a final assessment
- Solutions to activities and discussions

STRENGTHS AND WEAKNESSES DASHBOARD

The strengths and weaknesses dashboard aggregates learner analytics including performance scores and confidence levels, making it easy for students to understand what they know and what they still need to improve upon to gauge exam readiness.

MOBILE ACCESS

Learners can access the eBook on a mobile device using CompTIA's eReader app, providing them with flexibility and anytime/anywhere access.

OFFICIAL

CompTIA provides three Instructor-Led lab options to help learners gain experience with practical tasks that will be expected of them in a job and on the performance-based items found on the CompTIA certification exams.

CompTIA



ACCESS IS GOOD FOR 12 MONTHS

Labs in the Classroom Classroom Lab Guide	Virtual Labs in the Classroom CompTIA Labs	
 Classroom Lab Guide provides step- by-step instructions from CompTIA for an instructor to set up and run labs on their own equipment. The set-up guide is included as part of the ILT Instructor Guide resources. Files to complete the exercises are available as a resource on the CompTIA Learning Center. Included FREE with the purchase of Official CompTIA Content Lab exercises are mapped to official CompTIA Content 	CompTIA Labs for Instructor-Led Training provides learners 12 months' access to real equipment and software environments through a web browser. The virtual lab environment is accessed through the CompTIA platform. • Lab exercises are developed alongside of Official CompTIA Content and integrated within the text • CompTIA Labs utilize the Lab on Demand platform • Purchased as a stand-alone product	CompTIA Labs Instructor-Led Training, with instructor facilitation tools, provides learners with 12 months' access to real equipment through a web browser. The instructor has facilitation tools which enable real-time monitoring of the classroom and learner's work. • Lab exercises are developed alongside of Official CompTIA Content and integrated within the text • Instructor manages course set up • An enterprise purchase, based on the number of student licenses needed

CompTIA Labs Traditional lab product aligns with the Official CompTIA Student Guides and is designed to work together with CertMaster Learn.

Which products are currently available?

CompTIA Labs are currently available for the following CompTIA courses:



IT Fundamentals (ITF+) FCO-U61

Key Features

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Browser-based

The labs are accessed with a browser and internet connection, making the setup process easy and enabling remote students to use the materials without having to secure any special equipment or software.



Use Real Equipment and Software

The labs use virtual machines configured with actual software applications and operating systems, allowing for flexibility in approaching the lab tasks and replicating the experience learners will encounter in a job role.

Instructor Facilitation Tools (Optional)

Labs with instructor facilitation tools provide opportunities to oversee learners progress and take action in real time. Watch learners advance in their labs through the Lab Monitoring tool, and easily upload and distribute files with Manage File functionality. Use of instructor facilitation tools requires an enterprise purchase and license with Learn on Demand Systems, as well as additional set up.

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Modular

The labs within each course are independent of each other and can be used in any order.



Designed for Skills Development

Labs help learners gain experience with the practical tasks expected of them in a job role and on the performance-based items found on CompTIA certification exams.



Aligned with Official CompTIA Content

Labs are based on the activities within the Official CompTIA Student Guides, providing a consistent and seamless experience for students to both gain knowledge and practice skills.

Instructor-Led Training Environments

CompTIA Labs can be setup with reporting and lab monitoring.

Stay Up To Date

Visit our website https://claimacademy.org/certifications

Are the labs graded?

The labs are not graded- they are completion based and students mark the labs complete.

How do I contact support?

Please submit a help request here or email Cert@ClaimAcademy.org or call 314-499-5888 (Monday through Friday from 8:00 a.m. to 5:00 p.m. Central).

'MASTER LABS >

CompTIA CertMaster Labs enable hands-on practice and skills development using real equipment and software accessed through a remote, browser-based lab environment. CompTIA provides three delivery methods for implementing instructor-led labs in the classroom. **ACCESS IS GOOD FOR 12 MONTHS**

CERTMASTER

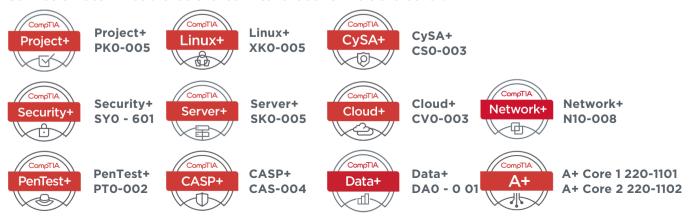


Virtual Labs Standalone	Virtual Labs with Instructor Facilitation Tools	Virtual Labs Integrated with eLearning
 Virtual hosted Labs provide learners: 12 months access to real equipment through a virtual lab environment using a web browser Lab exercises are designed to be used in combination with CertMaster Learn or Student Guides Hosted by Learn on Demand Systems Labs are modular and can be completed in any order Purchased as a stand-alone product 	 Virtual hosted Labs with Instructor Facilitation Tools provide learners: 12 months access to real equipment through a virtual lab environment using a web browser The instructor has facilitation tools, enable real-time monitoring of the classroom and learner's work through the Training Management System (TMS) Instructors can view student performance through the Training Management System on the Learn on Demand Systems platform Lab exercises are designed to be used in combination with CertMaster Learn or Student Guides Labs are modular and can be completed in any order Instructor manages course set-up Organizations are billed by usage 	 Virtual hosted Labs Integrated with eLearning provides learners: 12 months access to real equipment through a virtual lab environment using a web browser Labs are accessed through the eLearning platform as a single login providing a seamless experience Lab exercises are integrated as Study Tasks in the course Labs are modular and can be completed in any order Instructors can view student and group lab scores through CertMaster Eearn Boost Dashboard

CertMaster Labs – New lab product for 2021 delivering both low-stakes, assisted labs and high-stakes, applied labs. Labs are gradable and provide insights into student performance on the Boost Dashboard when seamlessly integrated with CertMaster Learn.

Which products are currently available?

CertMaster Labs will be available for certifications as new versions launch.



Key Features

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Easily Implemented in Classroom Environments

The labs within the Security+ course are modular (not dependent on each other) and can be completed in any order. Additionally, learners can save their work in the labs for 48 hours. This flexibility along with the short durations of 10-30 minutes allow for labs to be easily integrated in coursework. Integrated with CertMaster Learn

When purchased together in a bundle, CertMaster Labs are integrated as Study Tasks within the CertMaster Learn Learning Plan. As a result, learners experience both knowledge acquisition and hands-on skills attainment through a single login and seamless workflow. Additionally, organizations who purchase the integrated course will be able to review student and group lab scores in the CertMaster Learn Boost Dashboard and hold students accountable for lab work. **Designed for Skills Development**

CertMaster Labs help learners gain experience with the practical tasks that will be expected of them in a job role and on the performance-based items found on CompTIA certification exams. Labs can be completed multiple times to give learners the opportunity to build on their skills with each attempt. **Browser-based**

CertMaster Labs are developed and authored by CompTIA and hosted on the Learn on Demand Systems platform. The labs require only a modern browser and reliable internet connection, enabling learners and organizations to use the materials without having to secure any special equipment or software.

Use Real Equipment and Software



The labs use virtual machines configured with actual software applications and operating systems allowing for flexibility in approaching the lab tasks and replicating the experience learners will encounter in a job role.

Instructor Facilitation Tools

Institutions can take advantage of (optional) classroom tools within the labs platform to manage classes, instructors and students, monitor lab activity, and share files. Contact your CompTIA Business Development Manager for more information.

Gradable Assessments

All lab activities within the CertMaster Labs include gradable assessments, offer feedback and hints, and provide a score based on learner inputs, providing an accurate assessment of a learners ability to correctly and efficiently perform tasks

Graded Labs

There are two types of labs in the course: • Assisted Labs guide the learner step-by-step through tasks,

offering assessment and feedback throughout a 10-15 minute experience, allowing the learner to correct any misunderstandings as they proceed through the activity.

• Applied Labs present a series of goal-oriented scenarios in a 20-30 minute experience covering multiple topics, scoring the learner's work at the end of the activity based on their ability to successfully complete each scenario. As a result, learners are forced to think critically about how to approach problems without a prescribed set of steps.

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(Monday through Friday from 8:00 a.m. to 5:00

p.m. Central).

Official CertMaster Labs

OFFICIAL COMPTIA E-LEARNING >

CompTIA CertMaster Learn for Instructor-led Training is the official eLearning courseware solution that helps learners gain the knowledge and practical skills needed to improve performance and achieve success.

Instructional lessons within CompTIA CertMaster Learn

for Instructor-led Training are fully scoped, sequenced, and aligned with CompTIA exam objectives, which makes course planning easy. Learning resources include videos, practice questions, and performance-based questions providing a variety of interactive content to engage all learning styles.

Enhanced Learning Resources:

• Videos embedded within lessons complement the instructional content by demonstrating key concepts and tasks in the

course.

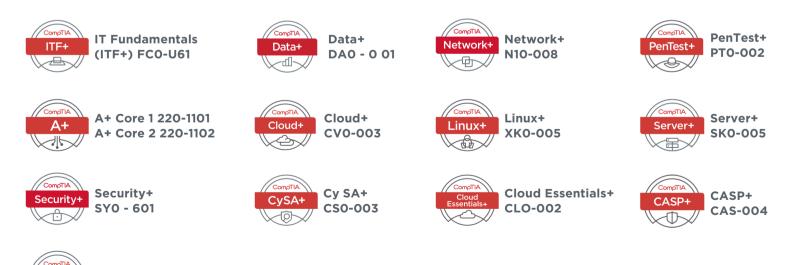
- Flashcards provide opportunities for learners to quiz themselves on terminology and acronyms used in IT.
- Gamification features such as achievement badges and a game center, encourage and motivate learners to engage with the content and accomplish study goals.
- PowerPoint slides covering all topics in the course.

Project+ PKO-005

• Course Map details where the CompTIA exam objectives are covered in CertMaster Learn.

Which products are currently available?

CompTIA Labs are currently available for the following CompTIA courses:



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Key Features

Lessons

Each Lesson includes a variety of learning activities, including narrative instructional content, embedded videos, review and lab activities, multiple-choice practice questions, and a paired performance-based question. Topics are designed to support a 15-30 minute presentation on a job task linked to exam objectives ensuring learners arent overwhelmed by the volume of content.



Learning Plans

Content is organized in a prescribed Learning Plan based on the course completion date. The Learning Plan presents digestible study tasks keeping learners focused and on track with their study goals, drastically reducing time spent lesson planning.



Practice Questions and a Final Assessment

Learners test their knowledge of key concepts through multiple choice practice questions with extensive feedback. A final assessment in a similar format to the CompTIA certification exam (generally 90 minutes and 90 questions) is designed to help the learner synthesize course content.

Performance-based Questions (PBQs)

Each lesson is accompanied by an interactive performance-based question that requires learners to apply what they have learned to a practical scenario. PBQs prepare for the types of performance-based items found on the CompTIA exam.



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Strengths and Weaknesses Dashboard

Shows learners what they understand and what they are weak on to increase learning efficiency.

Mobile

Learners can access CertMaster Learn on a mobile browser wherever an internet connection is available. While all content can be accessed on a mobile device, the presentation of performance-based questions is optimized on larger screens.

Stay Up To Date

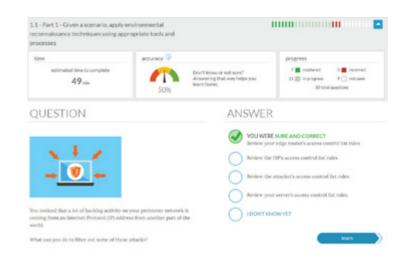
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OFFICIAL COMPTIA EXAM PREP >

CertMaster Practice is an adaptive knowledge assessment tool that uses a question-first approach to determine what a learner has already mastered and what they still need to learn. CertMaster Practice improves confidence and increases knowledge retention, preparing learners for a CompTIA certification exam. CertMaster Practice is designed for exam preparation. It's ideal for those working in the field with a basic understanding of the content from experience, or for learners who utilized some other training method and require a refresher with the CompTIA exam objectives prior to the exam.



What makes CertMaster Practice different?

- For exam takers, by the exam publisher CertMaster products have been developed using Official CompTIA Content, the only study material exclusively developed by CompTIA for the CompTIA certification candidate.
- Question-first design, real-time learning analytics, and content refreshers- CertMaster Practice quickly assesses a learner's base of knowledge and then focuses on filling gaps with personalized remediation and feedback.
- By helping learners focus on their weak areas- CertMaster Practice builds their confidence and ensures mastery for success on the exam and long-term retention of the material as they progress through their careers.

Which products are currently available?

Project+ PKO-005

CompTIA Labs are currently available for the following CompTIA courses:



Key Features



Adaptive Question-Based Approach

Acts as a diagnostic to determine knowledge gaps and focuses learners' attention on where they need remediation prior to the certification exam.



Personalized Remediation and Feedback

Provides feedback on exam objective deficiencies, builds knowledge and keeps learners engaged.



Real-time Learning Analytics

Visual dashboards display progress, helping learners work towards the ultimate goal of being correct with a high level of confidence.

Timed Practice Test with Integrated Performance-based Questions

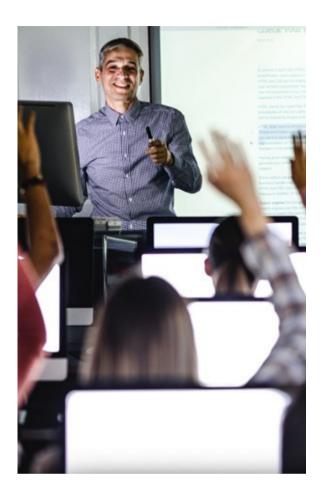
Helps learners assess their readiness and prepare for the exam-taking environment. (Available for some products).

Instructor-Led Training Environments

CertMaster Practice is available for classroom instruction with reporting capabilities.

How do I contact support?

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Stay Up To Date

Visit our website https://claimacademy.org/certifications

TAKE AN EXAM ONLINE >

Take an exam online, anytime, anywhere!

Online testing, powered by Pearson OnVUE, is a remote exam proctoring service that provides a secure and easy way to complete the CompTIA certification exam from any place in which a private area is available.

The 4 steps your learners will need to follow to take an exam online:

Step 1

Review testing policies and procedures.

Before taking a CompTIA exam, all certification candidates will be prompted to agree with the CompTIA Candidate Agreement. Failure to accept the agreement results in the forfeiture of your exam fee. There are also policies and procedures specific to online testing, including those related to system requirements, your exam workspace, and testing for candidates under 17 years of age.

Please be sure to review them here:

- CompTIA Testing Policies
- CompTIA Candidate Agreement
- Pearson OnVUE Testing Policies



If you don't already have one, create a Pearson VUE testing account.

Be sure you use an active, valid email address when you create an account. Important information about your exam results and certification status will be sent to the address you use to create your testing a ccount.

Step **2**

Run a system test using the same computer and network that you will use to take your exam.

The system test will take 5 to 10 minutes to complete. You will be prompted to take photos of yourself and your exam workspace. To prepare your exam workspace move all books and writing objects out of arm's reach, unplug additional monitors and computers, and clear your walls of any writing (e.g., on whiteboards). You will also need an ID and phone (which must be set out of arm's reach after check-in.)

To avoid delays and added stress during your testing appointment, complete the system test prior to the start of your exam appointment.



Schedule and complete your online exam.

Verify that you can satisfy all computer, internet connection, and workspace requirements before scheduling your exam. Return to the OnVUE page and sign-in. Follow the on-screen prompts to schedule your exam.

OnVUE Remote Testing:

Any screenshots, including a screenshot of final test results, will void the test!

Please advise your students that the act of taking any screenshot in the Pearson OnVUE test platform, even after the test is completed, will invalidate the exam.

After Your Exam

Your exam score will be shown on your screen immediately after you've completed your exam. If you've passed the exam, you will receive a congratulatory email from CompTIA Certmetrics with instructions on how to access your record.

It is important you keep records of the following:

- Your score report with your exam registration number and instructions on how to access your record
- The email address that you used to register for your exam

This information is required to log in to your certification account and is also needed should you require future assistance with your certification record.

If you haven't passed your exam, don't give up! It's not the end of your certification path, and you can take your exam again.

Online test proctors communicate only in English and OnVUE testing software is English-based. Additionally, CompTIA's full suite of translated exams are available in those countries that participate in online testing.

Online testing is not available in:

• Japan

• China

• Iran

- Cuba
 - Sout
- Slovenia • Sudan
- North Korea
- South Korea

• Syria

Other exclusions include CTT+ and any site licenses.



